HB1518 FULLPCS1 Josh Cockroft-GRS 2/28/2017 8:59:29 am

COMMITTEE AMENDMENT

HOUSE OF REPRESENTATIVES
State of Oklahoma

SPEAKER:						
CHAIR:						
I move to amend	нв1518					
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Page			Tiles _	Of the	Engrossed	Bill
	e Title, the Enacteu thereof the fo			re bill,	and by	
AMEND TITLE TO COM	NFORM TO AMENDMENTS					
Adopted:		Amend:	ment submi	tted by:	Josh Cockro	ft

Reading Clerk

1 STATE OF OKLAHOMA 2 1st Session of the 56th Legislature (2017) 3 PROPOSED COMMITTEE SUBSTITUTE 4 FOR HOUSE BILL NO. 1518 By: Cockroft 5 6 7 8 PROPOSED COMMITTEE SUBSTITUTE 9 An Act relating to public health and safety; creating the Oklahoma Emergency Information and Secure Schools 10 Program (EISSP); providing short title; defining terms; stating purpose of the EISSP; providing technical and operational standards of the EISSP; 11 directing public safety and emergency management 12 agencies to publicize the EISSP; providing confidentiality requirements; including nonverbal 1.3 communication capabilities; allowing for the use of notations on incoming 9-1-1 calls; making mobile 14 panic alarm application available to certain persons; listing contents of panic alarm text or email 15 messages; providing alternative uses for mobile panic alarm application; authorizing collection and storage 16 of buildings and facilities data; providing for credentialed access to web-based portals; directing 17 statewide implementation of the EISSP; providing appropriation of funds from the Oklahoma Tobacco 18 Settlement Endowment Trust Fund to cover certain costs of the EISSP; providing for codification; and 19 declaring an emergency. 20 21 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA: 22 SECTION 1. NEW LAW A new section of law to be codified 23 in the Oklahoma Statutes as Section 2881 of Title 63, unless there

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is created a duplication in numbering, reads as follows:

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This act shall be known and may be cited as the "Oklahoma Emergency Information and Secure Schools Program".

SECTION 2. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 2882 of Title 63, unless there is created a duplication in numbering, reads as follows:

As used in the Oklahoma Emergency Information and Secure Schools Program:

- 1. "Public safety agency" means any city, town, county,
 municipal corporation, public district, public trust, substate
 planning district, public authority or tribal authority located
 within this state which provides or has authority to provide
 firefighting, law enforcement, ambulance, emergency medical or other
 emergency services;
- 2. "Computer-aided dispatch" or "CAD" means a database maintained by the public safety agency or public safety answering point used in conjunction with 9-1-1 caller data;
- 3. "Emergency Information and Secure Schools Program" or "EISSP" means a supplemental 9-1-1 and emergency management database to be used in emergency scenarios and during incidents that occur specifically at an elementary or secondary public school; and
- 4. "Public safety answering point" or "PSAP" means an entity responsible for receiving 9-1-1 calls and processing those calls according to specific operational policy.

SECTION 3. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 2883 of Title 63, unless there is created a duplication in numbering, reads as follows:

- A. The Emergency Information and School Safety Program (EISSP) shall be a hosted, supplemental 9-1-1 and emergency management database and shall be used by all public safety answering points (PSAP) and emergency management agencies within the state. The supplemental database shall allow individuals to provide information to be used in emergency scenarios and planning. The EISSP service shall:
- 1. Collect a variety of formatted data relevant to 9-1-1, emergency management and other public safety agencies. Among other items, this information may include photographs of the individual, physical descriptions, medical conditions, allergies, household data, primary language indicators and emergency contacts;
- 2. Allow for information to be entered by individuals via a secure website where the individual can elect to provide as little or as much information as the individual chooses;
- 3. Allow for additional information to be sourced from a third-party and displayed alone or in combination with other information when provided to the EISSP by an individual;
- 4. Be compliant with all accessibility elements of Section 508 of the Rehabilitation Act of 1973;

5. Manage the currency of the data through an aging and reminder process at least twice per year. The reminder process shall request that community members keep their data up-to-date. Information deemed no longer up-to-date will not be displayed on the system;

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- 6. Automatically display data provided by individuals to 9-1-1 operators from various communication methods including, but not limited to, landline telephones, wireless telephones, Voice over Internet Protocol (VoIP) and Internet Protocol (IP) when a call is placed to 9-1-1 from a registered and confirmed phone number on a preexisting monitor or screen within the PSAP;
- 7. Support the delivery of community member information via a secure Internet connection to all PSAPs within Oklahoma;
- 8. Function across all 9-1-1 call-taking equipment in Oklahoma and allow for the easy transfer of information into computer-aided dispatch (CAD) or records management systems;
- 9. Make data available to first responders in the field through a secure portal only accessible to public safety and emergency management personnel;
- 10. Be designed to work in the environment of today or future next-generation 9-1-1 (NG 9-1-1) systems;
- 11. Store data collected through the EISSP off-site in a secure location and maintained by a third-party, nongovernmental entity;

12. By default, make accessible to public safety agencies citizen data entered into the EISSP when a 9-1-1 call is placed from a phone number associated with the EISSP data. When displayed for a 9-1-1 call, the EISSP information shall be presented to telecommunicators for a limited period not to exceed forty-five (45) minutes unless authorized by a designated supervisor; and

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- 13. Allow citizens the option to share data with public safety agencies and emergency management during severe emergencies, such as weather-related disasters or mass casualty incidents that affect the area where a citizen lives, without first placing a 9-1-1 call, in order to help first responders during emergencies that require evacuation or large-scale responses.
- B. Public safety and emergency management agencies shall make reasonable efforts to publicize the EISSP. Means of publicizing the database may include, but are not limited to, pamphlets, social media, neighborhood watch programs, community policing programs, television, municipal notification systems and websites.
- C. When additional citizen information is made available with the 9-1-1 call, the telecommunicator may, where appropriate, relay that information to responding personnel.
- D. The information gathered as part of EISSP shall remain strictly confidential. The information shall be used only to provide assistance to 9-1-1 telecommunicators, first responders and

emergency management personnel. No public safety worker shall knowingly violate this confidentiality clause.

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- E. EISSP shall offer a means of nonverbal communication to callers using a mobile device to contact 9-1-1. The EISSP service shall:
- 1. Enable telecommunicators to send an outgoing short message service (SMS) text message to the mobile device of the caller whenever an inbound mobile call to 9-1-1 is placed;
- 2. Have the capability to initiate a nonverbal text-based conversation with a 9-1-1 caller even after that call has been disconnected, dropped or abandoned whether through the actions of the caller or due to service area or connectivity issues;
- 3. Have measures in place that enable nonverbal communication only when initiated by the telecommunicator and which prevent the caller from nonverbally communicating without first placing a 9-1-1 call; and
- 4. Have the ability to confine to a specific time period nonverbal messages between a caller and 9-1-1 telecommunicator beginning when the 9-1-1 call is connected. The time period shall be extended only when authorized by a designated administrator.
- F. The EISSP shall provide telecommunicators with the ability to make notations that are associated with the phone number of the incoming 9-1-1 call. The notations shall:

- Be made available to public safety agencies during future 9 calls emanating from the number;
- 2. Be private and made available only when a 9-1-1 call is placed from the number associated with the notation;

- 3. Be made and appended to a specific phone number which shall be available only to public safety agencies; and
- 4. Not be shared publicly with any citizen or the community at large.
- SECTION 4. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 2884 of Title 63, unless there is created a duplication in numbering, reads as follows:
- A. The Emergency Information and Secure Schools Program (EISSP) shall link elementary and secondary Oklahoma public schools directly to 9-1-1 and first responders during emergency situations using a public safety grade infrastructure designed for mission-critical communications.
- B. An application containing a mobile panic alarm shall be made available to teachers, faculty and staff in elementary and secondary Oklahoma public schools. Users of the application shall be authorized by the superintendent of the school district to utilize the technology on the campus of an elementary or secondary public school. Once authorized, any user that presses the mobile panic alarm will simultaneously trigger a traditional 9-1-1 call while also sending out a short message service (SMS) text and email

- messages to predetermined lists of on-site staff and personnel. The message shall contain contextual information including:
 - 1. The identity of the staff member that activated the mobile panic alarm;

- 2. The location of the elementary or secondary public school where the emergency is taking place;
 - 3. The time the mobile panic alarm was activated; and
- 4. Contextual details that identify whether the emergency will require police, fire, emergency management services or other public safety personnel.
- The message shall provide the capability for 9-1-1, first responders or emergency management to send out follow-up incident notifications via SMS to those on-site containing updates and instructions on how to proceed.
- The application shall be compatible with both iOS and Android mobile operating systems.
- C. In recognition of the fact that not all incidents that occur on an elementary or secondary public school campus require intervention from a public safety agency, the mobile panic alarm application shall also provide internal communications tools that enable SMS text and email message alerts to be sent to predetermined lists of authorized users without activating a 9-1-1 call. The internal communication tools must allow administrators to identify employees who have specific training in crisis intervention,

cardiopulmonary resuscitation (CPR) or automated external defibrillator (AED) certification and any other relevant skills that enable a faculty or staff member to intervene and provide assistance during specific types of emergencies.

- D. In order to comply with the EISSP, the activation of a mobile panic alarm provided to staff at elementary or secondary public schools shall comply with the provisions identified in this act with regards to the collection and automatic presentation of critical infrastructure and emergency planning data in an emergency, including any information which is required under the provisions of Section 681 of Title 63 of the Oklahoma Statutes and any additional data school officials wish to provide in digital format. Submitted information shall automatically be available to public safety agencies whenever the mobile application provided to authorized teachers, faculty and staff is pressed to indicate an emergency on an elementary or secondary public school campus. With regard to the protection of buildings and facilities, the EISSP shall:
- 1. Have the ability to collect and aggregate data pertaining to school facilities that utilize EISSP services through a secure web portal. Such data shall include, but not be limited to: the collection of building floor plans, the location of emergency equipment, landline telephone numbers at the facility, entry and exit points for the facility, the names and contact information for

key building personnel and other information pertinent to public safety agencies;

- 2. Offer a method of presenting such data to 9-1-1 and public safety agencies when a landline 9-1-1 call is placed from a registered facility, or when a person calls 9-1-1 from a mobile phone while the person is on or proximate to the property of the facility. This shall be achieved through a location-based information system that can identify calls emanating from a property of the facility and through the routing engine for emergency communications, which shall identify the location of a caller and provide relevant information to 9-1-1 telecommunicators and public safety agencies;
- 3. Store and maintain information off-site in a secure location by a third-party, nongovernmental entity and shall not require storage or maintenance by telecommunicators or emergency personnel. Such information shall present itself automatically when a 9-1-1 call is placed from within a registered facility, which shall be achieved through the location-based information capabilities of the EISSP, or where the call is placed from a landline associated with the facility; and
- 4. Offer a means of searching for a registered facility and accessing relevant data without requiring that a 9-1-1 call be placed from within the facility. Any information submitted regarding a facility or infrastructure must be approved by an

authorized member of a public safety agency who shall be determined by local agencies.

- E. 9-1-1 first responders and emergency management will have credentialed access to a web-based portal providing a view into mobile panic alarm activations from registered users and facilities. Additionally, this portal shall:
- 1. Be made available to all PSAPs, first responder agencies and emergency management agencies; and
 - 2. Allow access to critical facility data from mobile panic button calls emanating from a registered user and facility.
- SECTION 5. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 2885 of Title 63, unless there is created a duplication in numbering, reads as follows:

The Emergency Information and Secure Schools Program (EISSP) shall be implemented across the state upon the effective date of this act. The EISSP shall be funded through an appropriation from the Oklahoma Tobacco Settlement Endowment Trust Fund which shall cover the initial costs of system deployment which include, but are not limited to:

- Costs relating to the installation of the EISSP system into
 Oklahoma public safety answering points (PSAP);
 - 2. Any training associated with the deployment of said system;
- 3. Licensing for all Oklahoma PSAPs to implement, deploy and utilize the EISSP;

- 4. Licensing for all Oklahoma elementary and secondary public school teachers, faculty and staff to have access to the mobile panic alarm application;
- 5. Initial costs related to the setup and approval of facility and school emergency planning information which shall be uploaded into the EISSP system by an authorized administrator;
- 6. Maintenance and technical support of the EISSP system which shall be included by vendor to ensure continuity of services; and
- 7. Any upgrades, updates or additional features offered by the EISSP vendor during the period in which the license of the state is valid and in good standing.
- SECTION 6. It being immediately necessary for the preservation of the public peace, health or safety, an emergency is hereby declared to exist, by reason whereof this act shall take effect and be in full force from and after its passage and approval.

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